

**CORPORATE OVERVIEW AND SCRUTINY PANEL – 16 MARCH 2017**

**WORK PROGRAMME 2017/18**

<b>ITEM</b>	<b>OBJECTIVE</b>	<b>METHOD</b>	<b>TIMING</b>
<b>M A R C H 2 0 1 7</b>			
Improving Customer Services	Various means of improving customer service	Task and Finish Group/officer work	Scoping report agreed by Panel on 22 September 2016. Report back to March COSP
Building Works Review	Scoping		March 2017
“Care sector”  A very major sector that has been overlooked. Of great relevance to the area. Needs greater levels of support.	To identify the value of the sector to the local economy and identify means to develop the skills base; supply chain and in-sector collaboration so as to further the sector. Scoping document	Officer report	March 2017
<b>M A Y 2 0 1 7</b>			
Annual Financial Review Report		Officer written report	25 May 2017
Key Actions and Service Review Update	To note progress	Officer report	25 May 2017
Performance Indicators	Annual Performance Report for services	Officer report	25 May 2017
<b>S E P T E M B E R 2 0 1 7</b>			
Financial Monitoring Report and Medium Term Financial Plan		Officer written report	21 September 2017
<b>N O V E M B E R 2 0 1 7</b>			
Financial Monitoring and Medium Term Financial Plan		Officer written report	16 November 2017

**ITEMS BELOW NOT YET TIMETABLED OR ARE ONGOING**

Electoral Review	To consider whether the Council should request the LGBCE to undertake an electoral review	Task and Finish Group	Ongoing
<p>“Marine and Engineering”</p> <p>A high value sector which has a number of established and substantial businesses in the District</p>	To assist in the development of this and other sectors, encouraging co-operation and assisting with access to trade fairs	Report to Panel	To be revised after a review of the Business and Tourism Service Ongoing
<p>“Regions”</p> <p>Continue engagement/ collaboration with HCC/LEPS or any other external public agency, including reference to the Hampshire-wide devolution proposal</p>	To effectively facilitate good relationships with these agencies in order to produce beneficial outcomes in the District	Report documenting progress with LEPs and business portal.  HCC element via Leader updates.	To be revisited in the context of the review of the Business and Tourism Service Review
Access to alternative funding sources for voluntary organisations and parish/town councils	To explore opportunities	Officer written report	2016/17 committee cycle
Devolution – Wider Hampshire	Monitor progress with regard to devolution	Regular update from Leader	At appropriate times
Universal Credit update	To be aware of issues arising	Regular update from Finance & Efficiency Portfolio Holder	At appropriate times
Portfolio Holders’ Updates (Standing Item) Updates from Task and Finish Groups			